



# Homes in the City

How the assessment  
bands work

Wolverhampton  
City Council



# The way we match people to properties has changed.

The system of housing points has been replaced by a system of housing **bands**. Based on your circumstances, the council's assessors will decide which band is most appropriate for you.

This guide tells you what the bands are and how they work. It also explains how medical or social priority can affect your assessment.

## The bands

There are five bands, simply called Emergency, Band One, Band Two, Band Three and Band Four.

The time a person has spent in a band will be taken into account when a shortlist is drawn up.

## Four types of people qualify for Emergency Band

- People who are homeless through no fault of their own and in priority need and who the council has a duty to rehouse.
- People who have been assessed as needing accommodation by a multi-agency panel and have a support package in place.
- People who need a heavily-adapted or purpose-built property.
- People who are giving up a substantially-adapted or purpose-built property.

All applications in the Emergency band will be reviewed every three months.

## **Eight types of people qualify for Band One**

- People who have an urgent need to move on medical or social grounds.
- Young people leaving care.
- People in overcrowded accommodation who need three or more extra bedrooms, or where a child over ten years must share a room with a child of the opposite sex.
- People with an agreed support plan who are freeing up a place in a specialist housing scheme or hostel.
- Tenants of Wolverhampton City Council or another social landlord who are giving up a house to move to a flat, maisonette or bungalow.
- People whose homes are subject to a Compulsory Purchase Order.
- Tenants of Wolverhampton City Council or another social landlord who are freeing up three or more bedrooms.

## **Six types of people qualify for Band Two**

- People who are homeless through no fault of their own, but who Wolverhampton City Council does not have a duty to rehouse .
- People in overcrowded accommodation who need two extra bedrooms.
- Any family, couple or single pensioner who share a kitchen, bathroom or toilet with any other person or family.
- People who have a high need to move on medical or social grounds.

- Tenants of Wolverhampton City Council who have children under 12, but no private garden.
- Tenants of Wolverhampton City Council or another social landlord who are freeing up two bedrooms.

### **Four types of people qualify for Band Three**

- People with a need to move on medical or social grounds, but who have a lower priority than those in Bands One and Two.
- People in overcrowded accommodation who need one extra bedroom.
- Single people sharing a kitchen, bathroom or toilet.
- Tenants of Wolverhampton City Council or another social landlord who are freeing up a bedroom.

### **Eight types of people qualify for Band Four**

- People who have no identified housing need.
- People who live outside Wolverhampton and have no urgent need to live in the city.
- People who have not lived in Wolverhampton for at least six months before making an application.
- Owner-occupiers who are not pensioners and who have more than £48,000 equity in their property.
- People who owe a debt of more than £60 to a Council or Registered Social Landlord.
- Council tenants who have been in their current property for less than a year.
- Council tenants whose properties have failed a pre-leaving inspection.

- People who have refused a direct offer of accommodation following a review of their emergency priority.

## **Medical Priority**

You may feel that living in your current property is making a medical condition worse and that a move would help. To give your case proper consideration, we would need a letter from your doctor giving details of your condition and of any medication prescribed for you. We will also ask the advice of our independent medical advisor.

## **Social Priority**

Depending on your circumstances, social priority can influence whether you are placed in Band One, Band Two, Band Three or Band Four.

## **Seven types of social priority qualify you for Band One**

- If you are disabled, mentally ill or elderly and moving close to a carer will keep you out of a hospital or a home.
- If you or any member of your household has experienced violence, the suicide of someone close, rape or attempted rape in or near your home.
- If you are involved in a neighbourhood dispute or racial harassment incident that has led to court action.
- If you have experienced - or likely to experience - life-threatening violence.

- If you have a child in care whose return depends on a change of accommodation.
- If you are freeing up a hospital bed or a place in a residential home and professional advice says that your current property is unsuitable.
- If you need a change of accommodation to allow the delivery of essential care services.

### **Three types of social priority qualify you for Band Two**

- If you have been burgled, you are considered vulnerable and you are likely to be the victim of repeat offending and have police confirmation of this.
- If you are involved in repeated neighbourhood disputes or racial harassment incidents that result in intimidation, serious threats or damage to property.
- If you need to move away from criminal activity - including drug problems - to avoid being drawn back into offending.

### **Five types of social priority qualify you for Band Three**

- If there has been a serious accident or bereavement in or near your home which is seriously affecting you or a member of your family.
- If you are involved in neighbourhood disputes or racial harassment incidents that result in graffiti, obscene gestures or threatening letters.
- If your marriage, civil partnership or established common-law relationship has broken down and you and your partner still have to share a property.

- If you are leaving the armed forces and have a local connection to Wolverhampton.

Please remember that we will need evidence to support any claim for social or medical priority.

### **Where to find out more**

You can get help from housing advice agencies, voluntary and community groups or tenants associations. You can also contact us directly;

email: [contact@homesinthecity.org.uk](mailto:contact@homesinthecity.org.uk)

phone: **Wolverhampton Homes 01902 556789**

If you live in an area managed by a Tenant Management Organisation please telephone:

**Bushbury Hill EMB: 01902 552996**

**Dovecotes TMO: 01902 552781**

**New Park Village TMC: 01902 552670**

**Springfield Horseshoe HC: 01902 552872**

Homes in the City is open to all sections of the community. If anyone is having difficulties using the system support and assistance will be available to meet individual circumstances. If you need help in using Homes in the City, please contact Homes Direct on **01902 556789**.

## POLISH

Program „Homes in the City” (Domy w Mieście) jest otwarty na całą społeczność. Jeżeli ktoś z Państwa ma trudności w korzystaniu z tego systemu- istnieje możliwość otrzymania indywidualnej pomocy i wsparcia. Jeżeli potrzebujesz pomocy w korzystaniu z programu „Homes in the City” prosimy o kontakt z linią Homes Direct pod numerem telefonu **01902 556789**.

## FRENCH

Homes in the City (Maisons en ville) est ouvert à tous les membres de la communauté. Si quelqu'un a des difficultés à utiliser le système, du soutien et de l'aide vont être disponibles pour accommoder les circonstances de chacun. Si vous avez besoin d'aide pour utiliser Homes in the City (Maisons en ville), veuillez contacter Homes Direct au **01902 556789**.

## PUNJABI

ਸਿਟੀ ਵਿਚ ਹੋਮਜ਼ ਸਮਾਜ ਦੇ ਸਾਰੇ ਵਰਗਾਂ ਲਈ ਖੁੱਲ੍ਹਾ ਹੈ। ਜੇਕਰ ਕਿਸੇ ਨੂੰ ਇਸ ਦੀ ਵਰਤੋਂ ਕਰਨ ਵਿਚ ਮੁਸ਼ਕਲ ਆਉਂਦੀ ਹੈ, ਤਾਂ ਵਿਅਕਤੀਗਤ ਹਾਲਤਾਂ ਦੀਆਂ ਜਰੂਰਤਾਂ ਨੂੰ ਪੂਰੀਆਂ ਕਰਨ ਲਈ ਹਿਮਾਇਤ ਅਤੇ ਸਹਾਇਤਾ ਪਰਾਪਤ ਹੋਵੇਗੀ। ਜੇਕਰ ਤੁਹਾਨੂੰ ਸਿਟੀ ਵਿਚ ਵੱਲਵਰ ਹੋਮਜ਼ ਦੀ ਵਰਤੋਂ ਕਰਨ ਲਈ ਸਹਾਇਤਾ ਦੀ ਜਰੂਰਤ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੋਮਜ਼ ਡਾਇਰੈਕਟ ਨੂੰ **01902 556789** 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

## BENGALI

হোম ইন দ্য সিটি কমিউনিটির সব অংশের জন্যে উন্মুক্ত। পদ্ধতি ব্যবহারে সমস্যা হলে ব্যক্তিবিশেষের পরিস্থিতি মোকাবেলায় সাহায্য-সহযোগিতার ব্যবস্থা রয়েছে। হোম ইন দ্য সিটি ব্যবহারে আপনার সাহায্যের প্রয়োজন পড়লে, অনুগ্রহ করে **01902 556789** নম্বরে সরাসরি হোমস-এর সাথে যোগাযোগ করুন।

## FARSI

"خانه در شهر" بروی تمام قشر جامعه باز است. اگر مشکلی با استفاده از این سیستم دارید کمک مناسب برای هر گونه موقعیت منحصر بفرود موجود میباشد. اگر کمک برای استفاده از "خانه در شهر" دارید لطفاً با هومز دایرکت به شماره **01902 556789** تماس بگیرید.

## GUJARATI

હોમ ઇન ધ સિટી અથવા સિટીમાં ઘર, એ બધાઇ લોકો માટે છે. જો કોઇને સિસ્ટમ સપોર્ટ વાપરવામાં તકલિફ હોય તો દરેક વ્યક્તિના સંજોગ પ્રમાણે મદદ કરવામાં આવશે. જો તમને સિટીમાં ઘર અથવા હોમ ઇન ધ સિટી વાપરવામાં તકલિફ પડતી હોય તો **01902 556789** પર ફોન કરી શકો

## HINDI

होम इन द सिटी समुदाय के सारे वर्गों के लिए स्थापित किया गया है। अगर किसी को व्यवस्था का प्रयोग करने में कठिनाई हो रही है तो व्यक्तिगत परिस्थितियों से निपटने के लिए सहायता और सहयोग उपलब्ध है। अगर आपको होम इन द सिटी का प्रयोग करने में मदद की ज़रूरत है तो कृपया होमस डायरेक्ट से **01902 556789** पर संपर्क कीजिए।

## KURDISH

هۆم ئین دی سیتی (مال له شار) کراوه یه بو هه مو به شه له که مه له کان. هه ر که سه هه کۆ سپ هه یه له به کار هینانی شیوه ی سیسته م، ها وکاری و رینمایی پیشکیش نه کۆمید بو یارمه تی دانی نه و که سه. نه گه ر جه نابت یارمه تیت پیویسته له به کار هینانی هۆم ئین دی سیتی (مال له شار)، تکایه یه یوه ندی راسته و خو بکه به **01902556789**